



Cleveland Mediation Center (CMC) has been mediating community disputes and providing conflict resolution and mediation training to greater Cleveland since 1981, distinguishing CMC as the first community mediation center in Ohio.

In 2017, CMC merged with our long-time partner FrontLine Service, expanding our ability to serve the community. CMC's mission is to promote just and peaceful community in Northeast Ohio by honoring all people, building their capacity to act, and facilitating opportunities for them to engage in conflict constructively.

What is Mediation?

Mediation is a process for resolving issues where a neutral third party helps individuals and groups have a conversation to jointly resolve their concerns.

Why Mediate?

Mediation allows conflicting parties the opportunity to hear each other, improve relationships, and make their own decisions about the dispute.

Community and Family Mediation

CMC mediates conflicts within families and communities. Situations that can be mediated include neighbor to neighbor conflicts, landlord tenant issues, family disputes, child custody or visitation issues, etc.

Mediation and Conflict Resolution Training

CMC strengthens the community by providing training in Mediation, Shelter Diversion, Communication Skills, De-escalation, and Conflict Resolution to individuals, groups and organizations. We also provide one on one mediation coaching for new mediators.

Ongoing Consultation

CMC provides consultation to organizations creating their own mediation or facilitation programs including providing hands on training and feedback to new mediators within organizations.

Shelter Mediation and Facilitation

CMC works with family shelters in the Cleveland area to help repair communications between residents and staff to prevent shelter discharges and to rebuild a plan for clients to obtain housing.

Eviction Prevention for Veterans (SSVF)

In partnership with FrontLine's SSVF program, CMC provides mediation between veterans and their landlords so that tenants can stay in their homes and resolve other issues.

Court Connected Mediation

CMC mediates cases for the local municipal courts in Northeast Ohio, enabling parties to resolve their issues on their own and move cases off of the court docket. Cases mediated include Landlord/Tenant Eviction and Small Claims.

Do you have a conflict that needs to be resolved?

Call 216-621-1919.

Cleveland Mediation Center



Cleveland Mediation Center
A Program of FrontLine Service

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