

FRONTLINE SERVICE DISCLOSURE POLICY

FrontLine Service maintains the highest respect for the dignity and human worth of those we serve. We recognize that the majority of those we serve are the most vulnerable in our community, having experienced highly traumatic life events and we have a heightened sense of responsibility to protect their anonymity.

Our policy is to not utilize our confidential relationships with our clients for any purpose, even in attempting to tell the agency's story to our various publics.

FrontLine Service does not disclose client names, images, stories depicting identifying information, medical status, or any individually specific information on any of our clients— either in agency publications or media communications.

2/20/19

216.623.6555 (Main Phone)
216.623.6539 (Fax)
216.623.6888 (Mobile Crisis Hotline)

www.FrontLineService.org

1744 Payne Ave., Cleveland, OH 44114

A contract agency of the Alcohol, Drug Addiction & Mental Health Services Board of Cuyahoga County and a partner agency of United Way Services of Greater Cleveland.

