

WHO WE ARE

Facing the death of a loved one is never easy. When a sudden, traumatic loss occurs, pain, anger, shock, and grief are common reactions. The personal stress and managing of details may add to the trauma, leaving one to feel hopeless or overwhelmed.

In 2008, FrontLine Service responded to the needs of individuals and families experiencing this type of loss through the creation of the Traumatic Loss Response Team. Our team is comprised of licensed professionals who focus specifically on helping individuals and families through this difficult time.

FrontLine has partnered with the Cuyahoga County Witness/Victim Service Center and the Cleveland Division of Police to make a wider array of services available. This partnership, known as the Traumatic Loss Response Collaborative offers services that address the practical and emotional needs of individuals and families after a sudden, traumatic loss.

If you or someone you know has experienced a sudden, traumatic loss because of a homicide or a child fatality, we can help.



OUR MISSION:

Reaching out to adults and children in Northeast Ohio to end homelessness, prevent suicide, resolve behavioral health crises, and overcome trauma.

FrontLine Service is a national leader in the creation of innovative programs to respond to individuals and families who have been impacted by violence.

Since 2008, FrontLine Service's Traumatic Loss Response Team has helped an average of 120 families each year cope with the needs that arise after a sudden loss.



Funded by:

The Alcohol, Drug Addiction and Mental Health Services Board of Cuyahoga County

State of Ohio Attorney General



Reaching out. Resolving crisis.

1744 Payne Avenue • Cleveland, OH
(Main) 216.623.6555
www.FrontLineService.org

Traumatic Loss Response Team



Reaching out. Resolving crisis.

FrontLine Service Traumatic Loss Response Team

Comprehensive assistance is provided by licensed professionals to help with:

- Crisis intervention and emotional support to address trauma and loss
- Accessing available information and resources to address specific needs that arise including safety, custody, child and estate issues, and other practical needs
- Obtaining documentation for Victims of Crime Compensation claims and other benefits if eligible
- Understanding your rights and options when interacting with media if they become involved

Counseling

Because of the suddenness and the severity of the situation, counseling services can often be helpful. The Traumatic Loss Response Team refers family members to community agencies and support groups who specialize in helping those experiencing trauma and loss.

ANSWERING THE CALL FOR HELP

216.623.6888

The Collaborative Provides the Following Free and Confidential Services:

Cleveland Division of Police, Homicide Unit

Police make direct referrals to the FrontLine Service Traumatic Loss Response Team following a sudden death in the community.

Traumatic Loss Response Collaborative

FrontLine Service
Traumatic Loss Response Team: **(216) 623-6888**

The Cuyahoga County
Witness/Victim Service Center: **(216) 443-7345**

The Cleveland Division of Police
Homicide Unit: **(216) 623-5464**

REFERRALS

Referrals to the Traumatic Loss Response Team can also be made by families of victims, and from others in the community. A referral can be made 24 hours a day 7 days a week by calling FrontLine Service's Crisis Team at (216) 623-6888.

The Cuyahoga County Witness/Victim Service Center

Victim advocates are available to help with:

- Applying for Ohio Victims of Crime compensation funds and other available resources
- Communicating with homicide detectives and prosecutors about the status of the case
- Educating about the criminal justice process and your rights as a crime victim
- Accompanying you to hearings and trial dates
- Formulating a victim impact statement for use in the sentencing phase

