



**FrontLine
Service**

Reaching out. Resolving crisis.

OUR MISSION

Reaching out to adults and children in Northeast Ohio to end homelessness, prevent suicide, resolve behavioral health crises and overcome trauma.

FrontLine Service, formerly Mental Health Service (MHS), is a first responder to individuals and families in our community who are struggling with homelessness, crises and trauma. Founded in 1988, our continuum of services includes street outreach, emergency shelter, transitional and permanent housing, case management, employment and psychiatric services for those who are homeless; crisis services for those contemplating suicide; and support for families and children who have witnessed violence or lost a loved one to homicide. We are a provider of choice in Cuyahoga County for over 30,000 individuals and families each year.

Adults, children and families who turn to us for help have little to no possessions. Women in our emergency shelter need basic necessities such as hygiene items. Outreach teams go out to individuals living on the streets and provide items necessary for survival. Individuals moving from shelters into housing are lacking the basic comforts of home such as sheets, kitchen supplies, bath towels and furniture. Donations of new or gently used furniture or household items help provide the basic needs that our clients are lacking. These items help those reaching out for help feel comfortable, welcomed and safe.

New travel size or full size hygiene items include:

- Shampoo/Conditioner
- Toothbrushes/Toothpaste/Mouthwash
- Deodorant
- Laundry Detergent
- Lotion and Soap
- Hair Comb or Brush

Individuals moving from shelters into permanent housing.

- Air Mattresses
- Twin Set Bedding Set, Pillows
- Cleaning Supplies
- Radios, TV, TV converter boxes
- Cookware and kitchen tool sets
- Dinnerware Set/Silverware Set
- Shower Curtain/Liner, Hooks
- Towels, Washcloth

Outreach Team items:

- Non-perishable food
- Bus Tickets or donations to purchase bus tickets.
- Hats and Mittens/Gloves. In warmer months sunscreen and light hats.
- Backpacks
- Water Bottles
- Journals/Appointment Books
- Ponchos
- Blanket
- Moist Wipes
- Plastic spoon/fork/knife
- 1 quart Ziploc bags
- Toilet Paper
- Pocket LED flashlight

FrontLine Service family and young adult programs have a critical and immediate need for new baby items. Families served by FrontLine have experienced trauma, domestic violence, homelessness and mental health crises. You can help by providing the following **new** items:

- Diapers (all sizes) and Baby Wipes
- Unopened Formula and New Bottles
- Diaper Cream and other baby hygiene items

At this time we are not able to accept clothing donations.

If you would like to donate please contact Corrie Taylor at corrie.taylor@frontlineservice.org or 216-274-3492.

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A contract agency of the Alcohol, Drug Addiction & Mental Health Services Board of Cuyahoga County and a partner agency of United Way Services of Greater Cleveland.